

Onsite Professional Services Hourly Rate Guidelines

Standard Business Hours - (Mon-Fri 8am-5pm)

	A+ Certified Tech	Network Engineer	Systems Engineer	Senior System Engineer
	Level I	Level II	Level III	Level IV
First Hour Onsite (Includes Travel)	\$155	\$175	\$195	\$230
Additional Hours Onsite (purchased in 1 hour increments)	\$90	\$110	\$130	\$165
Pulling Cables	X			
DOA Power-up Test	X			
Unbox / Set-up Equipment	X			
Assisting / Wall Mounting	X			
Desktop Clean-up / Migration	X			
Stand Alone Printer Repair	X			
Plug-n-play installation	X			
POS Systems - basic retail set up	X	X		
Network Cable Testing	X	X		
Audio/Visual Installations	X	X		
Pre-configured routers & switches	X	X		
Network Printers Service	X	X		
MFP & Scanner Service	X	X		
Server Rack & Stack		X		
Microsoft applications triage		X		
Ethernet & Token Ring topologies		X		
Site Surveys		X	X	
Configuring routers & switches		X	X	
Configuring VOIP phones		X	X	
Install Blackberry / Treo			X	
Microsoft Outlook			X	
Tape back-up knowledge			X	
Remote access support			X	
RAID troubleshooting & installation			X	
NAS / appliances installations			X	
Blackberry Enterprise Server			X	
Microsoft Exchange			X	
Cisco CCNA, CCDA			X	
Back-up software installation			X	X
VPN & Firewall configuration			X	X
McAfee / Symantec expertise			X	X
Wireless Site Assessment & Design				X
Check Point / Oracle / Red Hat				X
Cisco CCNP, CCDP, CCIP				X
Veritas S/W Installation				X
Novell / Unix / Citrix			X	X
Notes / Domino Assessment				X
Security consulting				X
EMC Storage Implementation				X
RFID / AutoID Capture				X
PMI / Project Managers				X
BC/DR and Compliance Consulting				X

SQL Consulting Expertise				X
--------------------------	--	--	--	---

Price list for onsite service

<http://www.elitebuyer.com>

onsite service fee for 2013